

Good Afternoon,

I am writing to inform you that, although we are still working with a depleted work force, we would like to resume yard waste and bulk item collection. We understand that there is a need for these materials to be collected and we appreciate your understanding while we worked through the difficult circumstances that led to us delaying those services for a time.

We will be resuming Yard Waste collections beginning on May 2nd. The yard waste collections will follow your regularly scheduled collection schedule for May. We understand that customers may have yard waste ready to be collected, but we ask that residents hold until their next regularly scheduled collection day and place a reasonable amount of yard waste curbside. We will not be able to collect an unlimited amount of yard waste from each home, so by asking residents to place a reasonable amount curbside, it will ensure that the entire route is completed.

Bulk item collection will resume on Monday, May 4th on your next regularly scheduled collection day. We will be collecting one bulk item per week per residence. We will strive to clean up any back log over the next two months. This is in order to make sure our crews are able to finish routes in a timely manner.

We ask that residents bundle any excess cardboard in order to allow our crews to collect this material in an efficient manner.

If you should have any questions regarding any of the services above, please feel free to contact me.

Thank you for your understanding during this crisis.

Ed Ward

District Manager

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